



March 7, 2019

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

RE: Notice of Substantive Change, *Structure and Practices of Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123

Dear Ms. Dortch:

Pursuant to 47 C.F.R § 64.606(f)(2), Convo Communications, LLC (“Convo”) is providing the Commission with notification of the following substantive changes.

On or around February 27, 2019, Convo released a software upgrade which allows customers to select whether the interpreter should announce VRS.

Convo Communications continues to meet the Federal minimum standards for telecommunications relay services with this new substantive change.

Sincerely,

/s/

Amanda Montgomery
Deputy General Counsel

cc: Eliot Greenwald, Deputy Chief
trsreports@fcc.gov